



Press Release

European Privacy Seal granted to “SpeechMagic Solution Builder” from Nuance

Dictation workflow solution with speech recognition in compliance with rigid demands of European data protection laws.

Kiel/Brussels, 9 June 2010

The European Privacy Seal has been granted to Nuance Communications, Inc. for its workflow solution “SpeechMagic Solution Builder” 2.0 supporting digital dictation and speech recognition in medical environments. The European Privacy Seal states that SpeechMagic Solution Builder is in compliance with the high demands of European data protection law.

SpeechMagic™ Solution Builder is a digital dictation workflow solution with speech recognition and can be integrated with a Hospital Information System (HIS). The software records dictations from medical doctors and dispatches them for speech recognition or manual transcription. The written documents can then be included in the patient's medical record in the HIS. SpeechMagic™ Solution Builder supports external workflows to connect hospitals with home offices and transcription service providers. To do so, the workflow solution allows for pseudonymisation of audio files and transcriptions.

“Privacy by design is an effective tool to implement privacy.” states Kirsten Bock, head of EuroPriSe at Unabhaengiges Landeszentrum fuer Datenschutz (ULD, Office of the Data Protection and Freedom of Information Commissioner). “SpeechMagic Solution Builder fosters privacy and data security by specific assignment of access rights to individual user groups and its potential to implement policies concerning medical confidentiality.”

Data Protection Commissioner and head of ULD, Dr. Thilo Weichert adds: “User information is crucial when it comes to privacy. The SpeechMagic Solution Builder documentation informs doctors and other users in an exemplary manner about relevant privacy issues.”

The EuroPriSe trust mark (www.european-privacy-seal.eu) is issued by an independent certification body to IT products and IT-based services after successful completion of a quality-backed procedure: an evaluation by accredited legal and technical experts is validated by an independent and impartial certification body at ULD – the Office of the Data Protection and Freedom of Information Commissioner). The seal as well as the public reports provide transparent guidance when choosing or validating the privacy of an IT product or IT-based service.

“Data protection is a prerequisite in bringing the benefits of IT solutions to modern healthcare. By successfully completing the EuroPriSe quality-controlled evaluation process, Nuance has proved that sensitive patient data is well taken care of in the SpeechMagic Solution Builder workflow. This is of critical importance, especially because the seal is based on the European Privacy Directives implemented in all

Member States of the European Union and awarded by an independent certification body," says Marcel Wassink, Vice President EMEA Healthcare at Nuance.

Medical health information is highly sensitive personal information, yet necessary to guarantee best treatment for patients and to provide high quality care. When it comes to recording medical treatment data speech recognition helps hospitals, clinics and practitioners to enhance patient service, to speed up medical reporting, and to decrease operating costs. But when cost-efficiency rules, privacy is often at risk. A privacy-respecting and highly reliable solution bridges the gap.

About EuroPriSe

EuroPriSe is an initiative led by the Unabhängiges Landeszentrum fuer Datenschutz (Independent Centre for Privacy Protection, ULD), Germany. EuroPriSe was funded with 1.3 million euro by the European Commission's eTEN program. The EuroPriSe project consortium led by ULD includes partners from eight European countries: the data protection authorities from Madrid (Agencia de Protección de Datos de la Comunidad de Madrid, APDCM), and France (Commission Nationale de l'Informatique et de Libertés, CNIL), the Austrian Academy of Science, London Metropolitan University from the UK, Borking Consultancy from the Netherlands, Ernst and Young AB from Sweden, TÜV Informationstechnik GmbH from Germany, and VaF s.r.o. from Slovakia.

For more information please visit: www.european-privacy-seal.eu

Nuance Healthcare

Nuance Healthcare provides a comprehensive family of speech-driven clinical documentation and communication solutions that enable healthcare-provider organisations to reduce operating costs, increase reimbursement, and enhance patient care and safety. The company's solutions are used by more than 3,000 hospitals and 300,000 doctors worldwide. For more information about Nuance Healthcare please visit www.nuancehealthcare.eu.

Nuance Communications, Inc.

Nuance Communications, Inc. (NASDAQ: NUAN) is a leading provider of speech and imaging solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with information and how they create, share and use documents. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit www.nuance.com.

Trademark reference: Nuance and the Nuance logo are registered trademarks or trademarks of Nuance Communications, Inc. or its affiliates in the United States and/or other countries. All other company names or product names referenced herein may be the property of their respective owners.

Please contact:

Kirsten Bock,
Unabhaengiges Landeszentrum für Datenschutz (ULD)
Holstenstr. 98, D-24103 Kiel, Germany
Fon: ++49 (0)431 988-1200 Fax: -1223
E-Mail: euoprise@datenschutzzentrum.de, Internet: www.european-privacy-seal.eu

Richter, Vanessa (Nuance EMEA)
Nuance Communications, Inc.
vanessa.richter@nuance.com, Tel: +32 9 239 8031

Durand-Badel, Anne (Nuance Healthcare)
Nuance Communications Austria
anne.durand-badel@nuance.com, Tel +43 1 60119 1048

Scheuer, Armin (Agency)
so2say communications
armin.scheuer@so2say.com, Tel: +49 30 2191 3610